

## TERMS OF SERVICE

A first installment payment of \$300 is required in order to reserve Events Unforgettable's (EU) services for the wedding date. The final balance will be due upon completion of the video. If the client needs to re-schedule the ceremony or reception, EU will do its best to accommodate the client. If the client cancels the production prior to the wedding date, the \$300 deposit is will not be refunded.

The client is solely responsible for securing permission from the site owner/operator for use of the production site as well as authority for EU to set up all necessary production equipment. It is understood that the quality of the production is dependent upon adequate lighting, camera/microphone positions and other conditions not under the control of EU.

EU is not responsible for poor audio if the groom does not agree to wear a lapel microphone, dark or grainy video resulting from inadequate lighting or the refusal of the client to allow supplemental lighting at the reception, or electrical or mechanical malfunctions on location that are beyond our control.

The agreement of the service to perform is subject to proven detention by sudden illness, accidents, acts of God, or any other legitimate condition beyond the control of EU. Every reasonable attempt will be made to secure a backup videographer in such an unlikely event.

EU will establish an arrival time for the wedding date with the client prior to that date and remain on duty for the number of hours included in the package. Coverage hours included in the package are for the contracted date(s) only. This block of time includes set-up and tear-down of equipment, transportation between venues and meal breaks.

EU reserves the right to discontinue filming in any situation (ex: rain, extreme temperatures, humidity, hazardous locations) that could put the safety of the videographer or equipment at risk.

Two cameras will be used to film the ceremony. The aesthetic quality of this video mix may vary depending upon the logistics of the wedding site and the permitted camera placement. One camera will be used at all other times.

The completed video will be considered a finished product, and any additional requested revisions will be added to the client's balance at the prorated rate of \$50 per hour.

The original footage will remain the property of the client. The client gives EU permission to use this footage for marketing purposes.

**Rehearsal Coverage:** If selected as an add-on, EU will attend the wedding rehearsal to videotape footage and examine the logistics of the ceremony as well as the site. The client recognizes that EU will not plan to videotape the entire rehearsal.

**\*Next Day Teaser:** If selected as an add-on, EU will create a one-minute teaser for the client to share on social media. This teaser will usually be completed within one day of the wedding day, unless EU is traveling or booked for a full-day shoot the following day. In the latter case, this teaser will be completed on the next day that EU does not have a full-day shoot scheduled.

The client will receive one USB drive containing all raw footage that was filmed. EU is not responsible for any material in the raw footage that may be offensive or disturbing to the client.