

Events Unforgettable Terms Of Service

A deposit of 50% of the selected package price is required to secure videography services for the client's event date.

All pricing packages are subject to a 10% discount if paid in full at least thirty (30) days prior to the event date.

Full payment for videography services is due no later than ten (10) days prior to the event date. If full payment is not made prior to the event date, Events Unforgettable videographers will not be present to shoot the event.

In the event that more than one client wishes to book services on the same day, preference will go to the first client to pay a deposit. Rescheduled events will only be accommodated if the new date does not conflict with another booked event.

Any event that is booked on the calendar of *Events Unforgettable* and subsequently canceled by the client for any reason at least 10 days prior to the event date is subject to a \$200 non-refundable cancellation fee. If the event is subsequently rescheduled, the client will receive full credit for all monies paid. Any deposit for an event that is canceled for any reason less than ten (10) days prior to the event is non-refundable. If the event is subsequently rescheduled, the client will receive full credit for all monies paid.

Events Unforgettable will be the exclusive professional videographer. Friends and family are permitted to operate video/still cameras on the condition that they do not interfere with or get in the way of the professional coverage.

It is the client's responsibility to secure access to areas for videography/photography. *Events Unforgettable* will not be responsible for coverage lost due to access restrictions.

Creative aspects such as shooting and editing style are at the discretion of *Events Unforgettable*. *Events Unforgettable* will not be held liable for any production problems beyond our control, e.g. bad weather, accidents, poor acoustics/lighting, interference from guests, etc.

Events Unforgettable reserves the right to terminate this contract at any time for any reasonable cause, e.g. accident or ill health. In this event all monies paid will be refunded in full.

Any liability on the part of *Events Unforgettable* will be limited to the amount of monies paid.

Client will receive a link to an online screener of your "Highlights Video" within 7 days of the event. Hard copies on client's choice of either DVD or Blu Ray Disc within 21 days from the event.

Events Unforgettable reserves the right to use any or all of the video footage for promotional purposes.

Upon taking possession of the finished product, the client must inform *Events Unforgettable* of any technical or other problems with the video within 7 days. After 7 days, if no notification has been received, the client will be deemed to be satisfied with the product.